

Dear Parents and Carers,

Cowes Enterprise College is currently migrating our Management Information System (MIS) from SIMS to Arbor. This system manages parent, pupil, and staff information. While the data we possess remains unchanged, the way we manage and access this data will be different. We want to reassure you that data protection and cybersecurity have been central to our planning, ensuring your personal data remains secure.

Using Arbor will allow us to communicate with you more effectively and improve many of the school's workflows. This includes how we share progress reports with you. To prepare for this change, please download any progress reports currently available on SIMS parent app, as this system will be replaced in the coming months. Saving these now will ensure you have a record of your child's progress.

Over the next few weeks, as we approach our official 'go live' day on 5th January 2026, the Academy staff will be undergoing training for the Arbor platform. We do not expect any disruption to our usual communications during this transition. However, we appreciate your patience and understanding while our staff familiarise themselves with the new system. We are committed to minimising any inconvenience.

We will keep you updated on the migration progress and inform you when new parent/carers features become available. If you have any questions, please contact info@cowesec.org.

Thank you for your continued support.

Yours sincerely,



Mr A Brown
Assistant Principal